



Summary Notes on the PPG meeting Thursday 9 May 7:30 pm by Zoom

Present: Bernard Connolly (BC), Becky Collins (BCo), Helen Carter (HC), Sandie Helm (SH), Andrew Lewcock (AL), Julie Maberley (JM), Tom Thacker (TT), Lyn Davis (LD), Janet Parker (JP)
Dr Carrie Ladd (CL)

Apologies; Lisa Auchinvole (LA), Rosemary Stickland (RS), Robin Somers (RSo)

Notes from 10th April were approved.

2/ Actions from last meeting

Only one action outstanding:

- AL still has to write a note on “check your personal details on check in screen”

3/Agenda

3.1/ Practice update

- Covid Vaccination Programme –NSP pleased to see high uptake of the Spring Booster Vaccine for those eligible. (immuno-suppressed, care home, housebound and >75yrs olds)
- Staffing – some new Patient Coordinators and Secretaries.
- Premises/Estates – Wantage Peace Garden plan has been approved
- Access/Appointments – we are seeing fewer complaints about lack of appointments now that Dr Young, Dr Brimfield and Garreth Saunders have joined the team.
- NHS App – Faith, the Digital Transformation lead for the PCN, is planning a campaign to encourage use of the NHS app.
- Zoom Talks – CL to present talk on Chronic Kidney Disease on Thursday 23rd May;
- Practice Booklet – Work in progress!
- CQC – draft report seen; NSP responses submitted several weeks ago, no final report seen yet.

3.2 Future Talks

NHS App talk to be done after the initial Face to Face enrolment sessions.

3.3 Systems update.

- In response to a question: Repeat Prescriptions of “Controlled” drugs can be requested via the NHS App. If they choose to deliver the pharmacy have their own procedures in place and so may want a signature on delivery.
- Enrolling on the NHS app.
NHS app Enrolment assistance sessions for patients to be run at the at the Practice. For the authentication” of the App to be rapid. Patient PIN codes will be used.
- Dummy Patient
Faith has applied for an NHS “dummy patient” log in to be set up to help demo the NHS app.
- Newsletter may be delivered by QR code as an option in future.
- NHS App Messages.
You can receive Messages via the NHS app, but the user cannot tidy up their own "inbox" of messages (after say 3-6 months).
- NHS App Functions note.
AL circulated a note on functions in the NHS App circa 11th April; he will send to NSP to check which functions they are using.
- NSP Web site review
Work underway.



3.4 SOPA

JP reported SOPA noted BOB ICS is 40% overspent. Digital costs funding have been exceeded, this is a National issue. BOB ICS has decided to pass on **text costs to the individual GP Practices**, with very little notice.

GP Leadership group in SOPA to raise voices to prevent impact on Primary Care.

Hospitals concentrating on cutting waiting lists.

Doctors struggling to cope with demand.

Oxfordshire recent population increase requires equivalent of 12 new GP surgeries.

Primary Care networks extended for a further year.

Hospital Discharge SOPA meeting due in the summer.

Healthwatch is requesting people recently discharged from hospital to fill out a survey.

3.5 Hospital Progress/HOSC 3.6 Wantage Town Council

Our councillors are working with BOB on plans to set up consulting/therapy rooms in the old bed wards
Lead coordinator for Patient Discharge in Oxfordshire thinks it is all working OK 99% of time, if we disagree, we need to explain why it is not.

3.7 Communications.

- Patient Guide. NSP started working on it.
- Newsletter and distribution. More than enough delivered and JM has a few spare copies. General discussion on specific locations for delivery.
- SH offered to be on sub-committee for Health & Wellbeing Event 2025
- HC asked about the surgery announcing the new newsletter, can they send a general email round. LD discussed this topic further and the need to register under the Data Protection Act was noted.

4.0 Treasurers report.

HC circulated short report.

We need to agree a date for the Health & Wellbeing Event 2025 (Sat 26th April might be good) and subcommittee to chase funding.

JM will be trying to stay abreast of the plans for the future of the Beacon and any possibility of the café reopening.

For catering van facilities outside, need to get approval from a separate department at the Vale to get a licence

5.AOB None.

Date of Next Meeting

13th June 2024 at 7.30 pm